

COVID-19 (CORONAVIRUS)

**IN LINE WITH GUIDANCE FROM
THE GOVERNMENT, NHS ENGLAND AND THE BMA
WE HAVE MADE CHANGES TO THE WAY WE PROVIDE SERVICES
TO PROTECT PATIENTS AND STAFF**

ALL APPOINTMENTS ARE SUBJECT TO CANCELLATION OR RESCHEDULING

ALL APPOINTMENTS WILL TAKE PLACE REMOTELY WHERE POSSIBLE

IF YOU THINK YOU MIGHT HAVE COVID-19:

STAY AT HOME AND SELF-ISOLATE

- 1. Access 111 Coronavirus Service Online – <https://111.nhs.uk/covid-19/>**
- 2. Follow Government guidance on how long to self isolate**
- 3. If you feel your condition is getting worse, telephone 111**

IF YOU HAVE ANY OTHER URGENT MEDICAL NEED:

- 1. Telephone the Surgery on 01480 483100 and speak to the Receptionist**
- 2. Wait for a call back from a member of the clinical team for a telephone consultation or video consultation**
- 3. A very small number of patients may need to be seen at the Surgery – these patients will be given special instructions**

ONLY COME TO THE SURGERY IF YOU ARE SPECIFICALLY INSTRUCTED TO

Thank you for your patience at this difficult time for everyone.